

Glasses or contacts should be the last thing you have to worry about during this time. If you've lost, broken or damaged your eyewear due to the recent natural disaster, EyeMed Vision Care can help through their EyeMed Cares program.

Through EyeMed Cares, Customer Care Center representatives are ready to provide the following services to you via a dedicated emergency toll-free line 1.866.652.0018:

1. **Eligibility re-instatement:** Members who have exhausted their benefit, but need new glasses or contacts lenses due to the current disaster, can request re-instatement.
2. **Temporary Adjustable Glasses:** If immediate materials are needed, a call center representative can expedite shipping these adjustable glasses to you—at no cost. These glasses enable individuals to adjust for different distances and switch focus for reading, computer and distance. If you are displaced with no immediate address, we can work with you to determine a location where they can be picked up.
3. **Free shipping for glasses and contacts:** Agents can provide discount codes that can be used online at Glasses.com and ContactsDirect.com to receive free, expedited shipping for replacement lenses and contact lenses.

We also understand the need for immediate assistance may extend beyond just members. So, we've partnered with OneSight, a non-profit organization that provides eye care and eyewear solutions for those in need around the globe, to provide assistance to non-EyeMed members in need. You can reach out to OneSight for assistance at 1.888.935.4589 or [www.onesight.org](http://www.onesight.org)—look for the Get Help link at the bottom of the web page.